

FERC Job Titles & Descriptions

(Updated 10/01/2024)

FERC Job Title (In LINK®)	Description
Account Representative II, Capacity Services	Members of this team are primarily responsible for assisting customers in transacting their daily business on the pipeline with a specific focus on areas related to nominations, confirmations and allocations. Assist customers with developing transportation and storage utilization strategies that can be implemented within their respective contractual entitlements. This includes applying knowledge of FERC Gas Tariff to ensure daily compliance with the current regulatory environment and proactively managing customer contract imbalances. Troubleshoot customer operational problems/issues with the ultimate responsibility of ensuring that customers receive timely resolution of all discrepancies involving pipeline services. Job titles are in line of progression with each subsequent level assuming a higher level of competency and responsibility.
Account Representative III, Capacity Services	Members of this team are primarily responsible for assisting customers in transacting their daily business on the pipeline with a specific focus on areas related to nominations, confirmations and allocations. Assist customers with developing transportation and storage utilization strategies that can be implemented within their respective contractual entitlements. This includes applying knowledge of FERC Gas Tariff to ensure daily compliance with the current regulatory environment and proactively managing customer contract imbalances. Troubleshoot customer operational problems/issues with the ultimate responsibility of ensuring that customers receive timely resolution of all discrepancies involving pipeline services. Job titles are in line of progression with each subsequent level assuming a higher level of competency and responsibility.
Account Representative IV, Capacity Services	Members of this team are primarily responsible for assisting customers in transacting their daily business on the pipeline with a specific focus on areas related to nominations, confirmations and allocations. Assist customers with developing transportation and storage utilization strategies that can be implemented within their respective contractual entitlements. This includes applying knowledge of FERC Gas Tariff to ensure daily compliance with the current regulatory environment and proactively managing customer contract imbalances. Troubleshoot customer operational problems/issues with the ultimate responsibility of ensuring that customers receive timely resolution of all discrepancies involving pipeline services. Job titles are in line of progression with each subsequent level assuming a higher level of competency and responsibility.
Account Representative III, Offshore Capacity Services	Serves as the primary customer service representative for the Enbridge offshore pipelines. Responsible for day-to-day customer operational support in the areas of nominations, confirmations, and allocations for the USGTM offshore pipelines. Performs imbalance management for the USGTM offshore pipelines. Extracts and analyzes gas volume, imbalance, contracting and revenue information in support of the business needs of departments such as Marketing, Business Development, Regulatory Affairs, Accounting, and Regulatory Compliance.

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(Updated 10/01/2024)

<p>Account Representative III, Scheduling and Volume Management</p>	<p>Shift position: handles customer interaction as it pertains to nominations, confirmations, allocations and imbalance management during non-business hours. Also manage interconnect pipeline confirmations and real-time customer imbalance management. Coordinates with Gas Control for effective oversight and implementation of customer nomination changes. Reports to Manager, System Balances. Troubleshoots all customer operational problems/issues and has responsibility to ensure that customers receive timely resolution of all discrepancies involving pipeline services. Responsible for ensuring that physical pipeline flows are in line with scheduled quantities in accordance with the Tariff and other contractual guidelines. Job titles are in line of progression with each subsequent level assuming additional responsibility and capability to manage customer and internal issues.</p>
<p>Advisor Commercial Outage Management</p>	<p>Oversees data sources and updates used to support the end-to-end outage management process. Uses data to identify risks and facilitates issue resolution across stakeholder teams. Provides exception reports to improve data quality and produces weekly leadership reports. Executes special projects and improvement initiatives to support commercial and reliability goals.</p>
<p>Advisor System Balances III - Capacity Management</p>	<p>Responsible for the management of aggregate capacity and customer usage on the pipeline system. Charged with the daily scheduling of the pipe and coordination between customer usage and operational availability of capacity. Posts critical capacity notices and monitors informational postings to assure accuracy of the information. Manages system outages, both planned and unplanned, coordinating restrictions with applicable customers and posting relevant information so that compliant customer communication is assured. Troubleshoots customer operational problems/issues and has responsibility to assure that customer receives timely resolution to all discrepancies involving pipeline services. Provides project/regulatory/financial support: annual filings, special projects and initiatives, and tariff compliance. Job titles are in a line of progression with each subsequent level assuming a higher level of competence and responsibility.</p>
<p>Analyst I, Measurement</p>	<p>Reviewing and editing gas measurement data to ensure accuracy of volumes provided to downstream systems, including revenue billing system and customer interface systems. Assists in resolution of gas balance issues. Works closely with Capacity Services and customers to address measurement related issues.</p>
<p>Analyst II, Measurement</p>	<p>Reviewing and editing gas measurement data to ensure accuracy of volumes provided to downstream systems, including revenue billing system and customer interface systems. Assists in resolution of gas balance issues. Works closely with Capacity Services and customers to address measurement related issues.</p>

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(Updated 10/01/2024)

<p>Analyst IV, Commercial Business</p>	<p>Serves in a contributing role for most assigned job duties, such as training, administration, communication, reporting, problem resolution, and project management. Acts as a liaison between the business community and MIS. Designs (conceptually), tests, and implements changes to the pipeline, gathering and storage system programming code. Monitors and maintains pipeline, gathering and storage system performance (speed) and quality (accuracy). Analyzes and addresses customer pipeline, gathering and storage system support issues. Develops organizes and conducts pipeline and storage system training events for internal and external customers. Monitors and tests the pipeline and storage system to ensure compliance with FERC, SOX and NAESB rules and objectives.</p>
<p>Analyst V, Commercial Business</p>	<p>Serves in a lead or supervisory role for most assigned job duties, such as training, administration, communication, reporting, problem resolution, and project management. Acts as a liaison between the business community and MIS. Designs (conceptually), tests, and implements changes to the pipeline, gathering and storage system programming code. Monitors and maintains pipeline, gathering and storage system performance (speed) and quality (accuracy). Analyzes and addresses customer pipeline, gathering and storage system support issues. Develops organizes and conducts pipeline and storage system training events for internal and external customers. Monitors and tests the pipeline and storage system to ensure compliance with FERC, SOX and NAESB rules and objectives.</p>
<p>Commodity Scheduling & Logistics Specialist</p>	<p>Specialist Capacity Services reports to the Manager Offshore Capacity Services and Contracts and acts as primary backup for Manager, Offshore Capacity Services. Assists with, provides guidance for, and expertise in activities relating to Offshore Capacity Services and Contracts for all offshore pipelines including imbalance management. Responsible for final allocations and month-end reporting of volumes sent to Accounting to be used for billing the USGTM Offshore pipelines. Accountable for ensuring that extraction and analysis of gas volume, imbalance, contracting, and revenue information is available as needed for cross-functional use for Marketing, Business Development, Commercial Coordination, Regulatory Affairs, and Regulatory Compliance.</p>
<p>Commercial Business Advisor</p>	<p>Serves in a lead or supervisory role for most assigned job duties, such as training, administration, communication, reporting, problem resolution, and project management. Acts as a liaison between the business community and MIS. Designs (conceptually), tests, and implements changes to the pipeline, gathering and storage system programming code. Monitors and maintains pipeline, gathering and storage system performance (speed) and quality (accuracy). Analyzes and addresses customer pipeline and storage system support issues. Develops, organizes and conducts pipeline and storage system training events for internal and external customers. Monitors and tests the pipeline, gathering and storage system to ensure compliance with FERC, SOX, and NAESB rules and objectives.</p>

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(Updated 10/01/2024)

<p>Commercial & Marketing Specialist, Commercial Services</p>	<p>Responsible for Producers, Power Providers, End Users, Local Distribution Companies and Investment banks across all the Enbridge's Gas Transmission & Midstream pipelines and storage facilities. Account management includes the sale of transportation and storage capacity, resolution of all customers operational problems/issues, and responsibility to assure that customer receives timely resolution to all discrepancies involving pipeline services. Job titles are in line of progression with each subsequent level assuming additional responsibility and capability to manage customer and internal issues.</p>
<p>Commercial Business, Analyst IV,</p>	<p>Serves in a contributing role for most assigned job duties, such as training, administration, communication, reporting, problem resolution, and project management. Acts as a liaison between the business community and MIS. Designs (conceptually), tests, and implements changes to the pipeline, gathering and storage system programming code. Monitors and maintains pipeline, gathering and storage system performance (speed) and quality (accuracy). Analyzes and addresses customer pipeline, gathering and storage system support issues. Develops organizes and conducts pipeline and storage system training events for internal and external customers. Monitors and tests the pipeline and storage system to ensure compliance with FERC, SOX and NAESB rules and objectives.</p>
<p>Commercial Business, Analyst V</p>	<p>Serves in a lead or supervisory role for most assigned job duties, such as training, administration, communication, reporting, problem resolution, and project management. Acts as a liaison between the business community and MIS. Designs (conceptually), tests, and implements changes to the pipeline, gathering and storage system programming code. Monitors and maintains pipeline, gathering and storage system performance (speed) and quality (accuracy). Analyzes and addresses customer pipeline, gathering and storage system support issues. Develops organizes and conducts pipeline and storage system training events for internal and external customers. Monitors and tests the pipeline and storage system to ensure compliance with FERC, SOX and NAESB rules and objectives.</p>
<p>Commercial Business Specialist II</p>	<p>Serves primarily in a managerial role for most assigned job duties, such as training, administration, communication, reporting, problem resolution, and project management. Acts as a liaison between the business community and MIS. Designs (conceptually), tests, and implements changes to the pipeline, gathering and storage system programming code. Monitors and maintains pipeline and storage system performance (speed) and quality (accuracy). Analyzes and addresses customer pipeline, gathering and storage system support issues. Develops, organizes and conducts pipeline and storage system training events for internal and external customers. Monitors and tests the pipeline, gathering and storage system to ensure compliance with FERC, SOX, and NAESB rules and objectives.</p>

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(Updated 10/01/2024)

<p>Commercial Contract Advisor, Contract Admin.</p>	<p>Serves in a lead or supervisory role for most assigned job duties, such as customer contracting support / issue resolution, customer training on the contracting process and contracting system, contract administration, contract-related reporting, and contract-related problem resolution and project management. Acts as a liaison between Marketing, Regulatory Affairs, Legal, Credit and other departments with respect to the preparation and administration of new transportation and storage contracts, contract amendments, and discounts and facilitates the implementation of negotiated rate agreements for certain of Enbridge Inc.'s Gas Transmission and Midstream business unit's pipelines and storage facilities. Acts as a liaison between the business community and MIS with respect to the Contracting module of the gas management system. Ensures that new transportation and storage contracts, contract amendments, and discounts are processed in accordance with FERC, SOX and NAESB compliance procedures and controls. Designs, tests, and implements changes to the gas management system contract administration-related programming code. Serves as a key contributor as they participate in regulatory and tariff filings associated with the contract administration process.</p>
<p>Commercial Contract Analyst, Contract Admin</p>	<p>Serves as a key contributor for most assigned job duties, such as such as customer contracting support / issue resolution, customer training on the contracting process and contracting system, contract administration, contract-related reporting, and contract-related problem resolution and project management. Acts as a liaison between Marketing, Regulatory Affairs, Legal, Credit and other departments with respect to the preparation and administration of new transportation and storage contracts, contract amendments, and discounts and facilitates the implementation of negotiated rate agreements for certain of Enbridge Inc.'s Gas Transmission and Midstream business unit's pipelines and storage facilities. Acts as a liaison between the business community and MIS with respect to the Contracting module of the gas management system. Ensures that new transportation and storage contracts, contract amendments, and discounts are processed in accordance with FERC, SOX and NAESB compliance procedures and controls. Designs, tests, and implements changes to the gas management system contract administration-related programming code. Serves as a key contributor as they participate in regulatory and tariff filings associated with the contract administration process.</p>
<p>Commercial Contracts Analyst II, Offshore</p>	<p>This position is the primary Offshore non-tariff representative for commercial contracts providing contracts research, analysis, and occasional drafting. The role will support the Offshore non-tariff contracts for 15 pipelines, three platforms, and two liquids handling facilities owned by Enbridge Offshore entities.</p>

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(Updated 10/01/2024)

<p>Control Room Management Specialist</p>	<p>The Control Room Management Specialist leads CRM initiatives including but not limited to program reviews, records management and systems, training activities, workload assessments, demonstrable process adherence, and governance documents. Represent Gas Control during internal and external CRM inspections, including for documentation request, management of change activities for departmental, governance, and SCADA system changes. Assist Gas Control Management to develop and update documentation related to Control Room Management. Ensure effectiveness and completion of alarm reviews, alarm maintenance activities, and corrections of deficiencies. Maintain the configurations and verifications of SCADA alarms according to the Alarm Management Plan. Perform daily alarm and communications analysis to ensure SCADA alarming and SCADA data integrity. Lead and coordinate incident and operations event investigations. Provide specialized governance and technical support to further Control Room and operations optimization and safety objectives.</p>
<p>Customer Service Representative</p>	<p>Members of this team are primarily responsible is to provide back-up support to the members of the Capacity Services team and assisting with the daily business on the pipeline with a specific focus on areas related to nominations, confirmations and allocations. Troubleshoot customer operational problems/issues with the ultimate responsibility of ensuring that customers receive timely resolution of all discrepancies involving pipeline services.</p>
<p>Director, Commercial Operations</p>	<p>Responsible for leading the capacity services, volume management, capacity scheduling and measurement teams to ensure quality customer service in the areas of nominations, confirmations, allocations, scheduling, measurement, and imbalance management for the customers/shippers of Texas Eastern Transmission, Algonquin Gas Transmission, Maritimes and Northeast, East Tennessee, Sabal Trail, Southeast Supply Header, Enbridge Offshore, Vector, Ozark, and Big Sandy pipeline systems and Steckman Ridge, Egan Hub, Moss Bluff and Bobcat Gas storage facilities. Role will manage team to ensure customer transaction activity is managed effectively with external customers and team provides quality customer service in a timely manner.</p>
<p>Director, Customer Administration / LINK Systems</p>	<p>Responsible for overall management of the customer interface system and the transportation and storage contract administration process for Enbridge’s Texas Eastern Transmission, Algonquin Gas Transmission, Maritimes and Northeast, East Tennessee, Sabal Trail, Southeast Supply Header, Enbridge Offshore, Vector, Valley Crossing, NEXUS and Big Sandy pipeline systems. Provide quality customer service by ensuring that customer interface system performance is adequate; the customer interface system is programmed accurately; and new transportation and storage contracts, contract amendments, and discounts are processed accurately and efficiently. Ensure that the associated processes and systems are effectively designed and functioning properly in order to support financial (SOX) and regulatory (FERC / NAESB) compliance.</p>

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(Updated 10/01/2024)

<p>Director, Gas Control</p>	<p>Responsible for the 24X7 real time gas control operation for Enbridge’s Texas Eastern Transmission, Algonquin Gas Transmission, Maritimes and Northeast, East Tennessee, Sabal Trail, Southeast Supply Header, Enbridge Offshore, Vector, Valley Crossing, NEXUS and Big Sandy pipeline systems. This includes the safe and reliable delivery of the daily scheduled quantities through the real-time operation of compressor stations, pipeline facilities, and storage facilities.</p>
<p>Director, Outage & Commercial Coordination</p>	<p>Leads Capacity Planning department that is responsible for the accurate posting of operational capacities in compliance with FERC’s gas transparency requirements. Team also ensures capacities are generated to ensure efficient and safe operation of Enbridge US pipeline and storage facilities, to meet customer demands and to expand and create marketing opportunities where possible. Responsible for team that supports the marketing efforts for (i) all outage planning governance and outage coordination for commercial team (ii) all new and existing transport and storage transactions including coordination with internal departments. Coordinates marketing efforts with internal groups to address commercial issues raised by customers.</p>
<p>Engineer III, Capacity Planning</p>	<p>Responsible for calculating daily natural gas operational capacities for all locations on Enbridge’s US Transmission assets, planning outage timing to minimize impact to customers, determining optimal pipeline configurations to maximize efficiency while balancing operability, evaluating near-term project proposals, forecasting demand, and communicating this information to the public and internal stakeholders. This position is also responsible for maintaining the records, assumptions, models, and other engineering tools required to complete these tasks. Finally, this position is responsible for providing recent historical data and performing engineering calculations for planning or operational needs.</p>
<p>Engineer, Asset Planning</p>	<p>Responsible for hydraulic design and analysis of pipeline facilities to support incremental and ongoing business and operations for the company. Interacts with numerous groups including Business Development, Marketing, Project Development, Regulatory Affairs, Legal, Engineering & Construction, Transmission, Gas Control, Environmental and Codes groups to assist in the detailed design of facilities from the conceptual stage to FERC application and through completion of construction and commissioning. Assists with operational issues such as fuel and electric power tracking. Assists with operational issues such as outages and efficiency studies to aid in optimizing the pipeline assets.</p>
<p>Engineer Specialist, Capacity Planning</p>	<p>Serves as a technical leader in the Capacity Planning group. Analyzes, communicates, and provides guidance with experts in System Planning, Project Engineering, Operations, Gas Control, and vendors to get the most accurate pipeline and compressor data. Utilizes pipeline simulation and optimization software to configure, calibrate, and update hydraulic models for all Enbridge US natural gas pipeline systems as well as storage facilities. Analyzes and leads the other engineers in Capacity planning as they run models, along with receipt/delivery meter data, system outage information and seasonal temperature profiles, to calculate/publish Enbridge pipeline system operational capacities at the compressor station level. The Engineer Specialist utilizes specialized engineering knowledge and pipeline operational experience, based on hydraulic simulation results to make independent recommendations on publishing operational capacities and how to achieve these capacities.</p>

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(Updated 10/01/2024)

<p>Engineer Specialist, System Planning Gas</p>	<p>The Engineer Specialist has responsibility for effectively responding to the needs of clients, including Business Development, Marketing Services, Engineering and Construction, Regulatory, Legal and Transmission, as well as work with Enbridge’s pipeline customers and vendors as necessary to further Enbridge’s business goals. The Engineer Specialist provides technical support to internal groups through hydraulic modeling of the various pipelines to determine incremental facilities, operational capacities and obtain or predict operational information such as system pressures, volumes, and temperatures. Provides technical direction in the selection of pipeline routing, compressor station or meter station sites, compressor sizing and selection, pipeline sizing and other items as necessary based upon system designs and institutional knowledge.</p>
<p>Gas Control, Advisor</p>	<p>The Gas Control Advisor assists in coordinating CRM (Control Room Management) initiatives, including but not limited to program reviews, records management and systems, training activities, proven process adherence. Is responsible for project tracking of Gas Control operations projects, including changes to the resources necessary for greenfield and brownfield projects. Coordinates/Represents Gas Control in management of change activities for departmental and SCADA system changes. Assists in performing alarm reviews, alarm maintenance activities, and correction of deficiencies. Assist to assure adherence to applicable API RP 1165 sections and established Gas Control standards. Supports Gas Control during internal and external CRM inspections. Assists to coordinate records policy adherence for compliance documentation. Provides general technical support to further Control Room and operations optimization and safety objectives.</p>
<p>Gas Control Specialist I</p>	<p>Monitor the Control Center to ensure the safe and efficient operations of the Enbridge pipeline systems. Make decisions related to operational changes or maintenance activities impacting the pipelines and ensure communication of such to the Controllers. Provide technical expertise and solutions to specific issues that arise during the shift. Ensure Enbridge is compliant with company policies and government regulations required by PHMSA based on Control Room Management.</p>

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(Updated 10/01/2024)

<p>Gas Control Training Specialist</p>	<p>The Gas Control Training Specialist prioritizes, plans, coordinates, and assures effective implementation of all Gas Control training activities. Provides SME assistance to Gas Control Management team members to assist with the development of training needs, assessments, training materials, training program resources, and operating philosophies; as well as facilitating and disseminating changes to these and related elements. Maintains current, accurate, and complete training and qualification records for all Gas Control personnel in Training Applications and any other relevant databases, applications, and learning management systems. Provides subject matter expertise to support the delivery of training programs and materials that foster the culture of individual accountability required to form the foundation of a high-performance organization. Assists to develop and implement departmental and individual training performance targets and tracking mechanisms. Mentors and support to ensure operational proficiencies are mapped to roles assigned to Gas Control staff. Assure all regulatory training requirements are sufficiently met (PHMSA, CER, etc.) and all training-related documentation adequately demonstrates compliance with regulatory requirements.</p>
<p>Hydraulic Engineer III, Capacity Planning</p>	<p>Responsible for calculating daily natural gas operational capacities for all locations on Enbridge’s US Transmission assets, planning outage timing to minimize impact to customers, determining optimal pipeline configurations to maximize efficiency while balancing operability, evaluating near-term project proposals, forecasting demand, and communicating this information to the public and internal stakeholders. This position is also responsible for maintaining the records, assumptions, models, and other engineering tools required to complete these tasks. Finally, this position is responsible for providing recent historical data and performing engineering calculations for planning or operational needs.</p>
<p>Manager, Capacity Planning</p>	<p>Manages team who uses pipeline simulation & optimization tools to determine base load for systems each month and evaluate numerous parameters to determine optimal ways of flowing gas to support planned & unplanned outages. Supports planning for new facilities or facility upgrades. Monitors storage inventory and works with field personnel, gas control and other stakeholders to optimize storage field operation and outages. Compiles and distributes several regulatory and internal reports.</p>
<p>Manager Capacity Services</p>	<p>Manages a team that is responsible for customer transactional activity and problem resolution. Coordinates and resolves issues between internal and external customers as they arise in a timely and effective manner. Works with team to coordinate and implement enhancements with the LINK system; identify efficiencies through continuous process review and respond to changes in nominations, allocations, confirmations and other processes performed by Capacity Services. Assures compliance with SOX controls as applicable to the group.</p>
<p>Manager, Commercial Coordination & Analytics</p>	<p>Manage team providing guidance and assistance for the commercial team on system issues, outages and all items impacting customer service. The team analyzes and identifies key system outages and the associated impact to customers and provides guidance to internal team to ensure outages are completed safely, efficiently and to minimize overall impact to customers. The team will analyze capacity and system operations on various GTM pipelines and storage assets to identify viable market opportunities.</p>

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(Updated 10/01/2024)

<p>Manager, Commercial Outage Management</p>	<p>Manages team who provides outage management governance. Monitors end to end process, identifies risk early and facilitates mitigation. Leverage leadership supports enhanced communications, engagement, prioritization & focus. Drives effectiveness & efficiency of processes. Drives the strategic direction & development of outage management tools. Continuously improving internal stakeholder communications and educate business drivers around outages stakeholders.</p>
<p>Manager, Contract Admin.</p>	<p>Responsible for the overall management of the transportation and storage contract administration process for certain of Enbridge Inc.'s Gas Transmission and Midstream business unit's pipeline and storage facilities. Includes responsibility for the compliance (FERC and SOX) and administration of new transportation and storage contracts, contract amendments, and discounts. Facilitates the resolution of inconsistencies between different pipeline and storage entities with respect to transportation, storage and discount contract administration systems, processes, and tariff language, to ensure the most efficient compliance and control mechanisms. Serves as a primary customer interface on complex contractual issues, such as those involving questions associated with net present value calculations, and contractual rights of first refusal. Oversee the design, testing, and implementation of changes to the pipeline and storage system contract administration-related programming code.</p>
<p>Manager, Gas Control</p>	<p>The Manager of Gas Control that will oversee the pipeline facilities through subordinate levels down to the gas controllers controlling the real-time operation of compressor stations, pipeline facilities to maximize the volumes handled in the most economical method. This requires 24-hour supervision of system requirements, storage field operations, and monitoring of compressor stations to achieve safe, reliable operations. In addition to assets under direct ownership, services managed include those provided for third party owners and other Enbridge units under formal service agreements.</p>
<p>Manager, LINK Systems</p>	<p>Responsible for overall management of the customer interface system for certain Enbridge Inc.'s Gas Transmission and Midstream business unit's pipeline and storage business. Includes responsibility for designing (conceptually), testing, and implementing changes to the pipeline and storage system programming code; monitoring and maintaining pipeline and storage system performance (speed) and quality (accuracy); analyzing and addressing customer pipeline and storage system support issues; developing, organizing and conducting pipeline and storage system training events for internal and external customers; and monitoring and testing the pipeline and storage system to ensure compliance with FERC, SOX, and NAESB rules/objectives.</p>
<p>Manager, Projects and Customer Service</p>	<p>Manages a team responsible for projects related to commercial business operations, customer service and the use of electric compressors. Additionally, coordinates and resolves issues between internal and external customers as they arise in a timely and effective manner. Works across teams to implement enhancements to supporting systems; identify efficiencies through continuous process review and respond to changes in nominations, allocations, confirmations. Assures compliance with SOX and project management controls as applicable to the functions.</p>

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(Updated 10/01/2024)

<p>Manager, Measurement and Gas Quality Assurance (Measurement Integrity)</p>	<p>Responsible for the monitoring and validation of the gas quality function for the Enbridge U.S. pipeline and storage assets. This includes both gas quality as it pertains to the measurement function and the monitoring for constituents that adversely affect the operation of the Enbridge assets. Responsible for the measurement business systems and the day-to-day validity of the measurement data.</p>
<p>Manager, Scheduling & Volume Management</p>	<p>Manages the Scheduling and Volume Management groups responsible for the scheduling of the Enbridge US pipelines after timely nominations. Manages the postings of pipeline outages and works closely with Capacity Planning, Capacity Services and Commercial Services on the day-to-day prioritization of services and the effect of capacity restriction on the nominations. Also, responsible for Volume Management shift teams.</p>
<p>Senior Advisor, Measurement</p>	<p>Responsible for ensuring the validity of gas quality and measurement data for the Enbridge Inc. pipeline and storage assets. Works closely with all departments that are involved in gas measurement and gas balance functions, this includes the Houston Measurement group, gas control and the region technical staff. The position is also responsible for providing strategic direction for the placement of gas quality equipment and assuring Enbridge Inc. is compliant with the Enbridge Inc. pipeline tariffs and the FERC gas quality posting requirements. Will have input on changes to any standard operating procedures related to gas quality and measurement. Position actively participates on the USGTM Measurement Oversight Committee and external industry committees.</p>
<p>Senior Advisor, Commercial</p>	<p>Provides commercial input for outage planning. Strategizes, prioritizes, and optimizes system outages to ensure they are completed safely, efficiently and to minimize overall impact to system customers. Interprets and reviews transportation and storage agreements, maintains knowledge of tariffs and industry regulations to ensure corporate compliance while providing customers with appropriate level of service.</p>
<p>Senior Commercial Contract Advisor, Contract Admin.</p>	<p>Serves in a lead or managerial role for most assigned job duties, such as customer contracting support / issue resolution, customer training on the contracting process and contracting system, contract administration, contract-related reporting, and contract-related problem resolution and project management. Acts as a liaison between Marketing, Regulatory Affairs, Legal, Credit and other departments with respect to the preparation and administration of new transportation and storage contracts, contract amendments, and discounts and facilitate the implementation of negotiated rate agreements for certain of Enbridge Inc.'s Gas Transmission and Midstream business unit's pipelines and storage facilities. Acts as a liaison between the business community and MIS with respect to the Contracting module of the gas management system. Ensures that new transportation and storage contracts, contract amendments, and discounts are processed in accordance with FERC, SOX and NAESB compliance procedures and controls. Designs, tests, and implements changes to the gas management system contract administration-related programming code. Coordinates regulatory and tariff filings associated with the contract administration process. Performs research, analysis, and coordination of complex customer transactions.</p>

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(Updated 10/01/2024)

Specialist I, Commercial Business	Serves in a lead or supervisory role for most assigned job duties, such as training, administration, communication, reporting, problem resolution, and project management. Acts as a liaison between the business community and MIS. Designs (conceptually), tests, and implements changes to the pipeline, gathering and storage system programming code. Monitors and maintains pipeline, gathering and storage system performance (speed) and quality (accuracy). Analyzes and addresses customer pipeline and storage system support issues. Develops, organizes and conducts pipeline and storage system training events for internal and external customers. Monitors and tests the pipeline, gathering and storage system to ensure compliance with FERC, SOX, and NAESB rules and objectives.
Specialist II, Commercial Business	Serves in a lead or supervisory role for most assigned job duties, such as training, administration, communication, reporting, problem resolution, and project management. Acts as a liaison between the business community and MIS. Designs (conceptually), tests, and implements changes to the pipeline, gathering and storage system programming code. Monitors and maintains pipeline, gathering and storage system performance (speed) and quality (accuracy). Analyzes and addresses customer pipeline and storage system support issues. Develops, organizes and conducts pipeline, gathering and storage system training events for internal and external customers. Monitors and tests the pipeline and storage system to ensure compliance with FERC, SOX, and NAESB rules and objectives.
Specialist Commercial Outage Management	Oversees the end-to-end process, monitors progress & execution, and identifies risks/issues in process. Facilitates cross team collaboration through execution. Works to improve end to end process and outage management tools through various improvement activities and projects. Facilitates outage management issue resolution across stakeholder teams.
Specialist I, Gas Control	Monitor the Control Center to ensure the safe and efficient operations of the Enbridge pipeline systems. Make decisions related to operational changes or maintenance activities impacting the pipelines and ensure communication of such to the Controllers. Provide technical expertise and solutions to specific issues that arise during the shift. Ensure Enbridge is compliant with company policies and government regulations required by PHMSA based on Control Room Management.
Specialist III, LINK Systems	Responsible for managing the resolution of complex customer interface system data and programming issues for certain of Enbridge Inc.'s Gas Transmission and Midstream business unit's pipeline and storage facilities. Research, analyze, and coordinate complex customer transactions. Coordinates other special projects, such as participation in industry surveys, special projects promulgated by FERC, and management initiatives. Participates in the identification and implementation of process improvements and efficiencies, including those related to FERC, SOX and NAESB compliance.
Specialist, Entitlements	Responsible for the design and maintenance of customers' entitlement on all Enbridge US gas pipeline systems. Assist LINK group on all entitlement issues. Assist Contract group in reviewing and approval of new and revised contracts. Assist Capacity Management group in pipeline and metering capacity posting.

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(Updated 10/01/2024)

Specialist, Operations Optimization	Responsible for the review and optimization of electricity costs for Electric Motor Drive (EMD) compressor stations for Enbridge U.S. pipeline and storage assets. This includes negotiating EMD electricity contracts, optimizing such contracts based on historical and future electric demands, and identifying opportunities during daily operations to reduce costs, while ensuring reliability, for the benefit of customers.
Sr Engineer, Asset Planning	Responsible for hydraulic design and analysis of pipeline facilities to support incremental and ongoing business and operations for the company. Interacts with numerous groups including Business Development, Marketing, Project Development, Regulatory Affairs, Legal, Engineering & Construction, Transmission, Gas Control, Environmental and Codes groups to assist in the detailed design of facilities from the conceptual stage to FERC application and through completion of construction and commissioning. Assists with operational issues such as fuel and electric power tracking. Assists with operational issues such as outages and efficiency studies to aid in optimizing the pipeline assets.
Storage Optimization Engineer	Responsible for providing operational support to natural gas storage facilities. Collaborates with field operations, capacity planning, gas control, and commercial services regarding daily capacity, maintenance, and outages. Strategizes, prioritizes, and optimizes outages to ensure they are completed safely and efficiently while minimizing the overall impact on customers. Assists in the design and modification of facilities from the initial concept through to the completion of construction and commissioning.
Strategic Advisor, Business Development	Provides strategic support and management to the Company's business development functions in the south to meet its strategic priorities and objectives.
Supervisor, System Planning	The Supervisor System Planning manages engineers responsible for an Enbridge regional asset or assets to accomplish business goals. Supervisor System Planning has responsibility for the supervision, management, leadership, direction and overall success of the assigned group in effectively responding to the needs of clients, including Business Development, Marketing Services, Engineering and Construction, Regulatory, Legal and Transmission, as well as work with Enbridge customers and vendors as necessary to further Enbridge's business goals.
Supervisor Measurement Gas QA	Responsible for supervising analysts and directing their day to day work activities. Works closely with all departments that are involved in gas measurement and gas balance functions, this includes the Houston Measurement group, gas control, gas accounting, regulatory and the region technical staff. The position is also responsible for providing strategic direction for the placement of gas quality equipment and assuring USGTM pipeline tariffs and the FERC gas quality posting requirements. Will have input on changes to any standard operating procedures related to gas quality and measurement. Position actively participates on the USGTM Measurement Oversight Committee and external industry committees.

FERC Job Titles & Descriptions

(Updated 10/01/2024)

<p>Supervisor Commercial Contracts</p>	<p>Serves in a lead or managerial role for most assigned job duties, such as customer contracting support / issue resolution, customer training on the contracting process and contracting system, contract administration, contract-related reporting, and contract-related problem resolution and project management. Acts as a liaison between Marketing, Regulatory Affairs, Legal, Credit and other departments with respect to the preparation and administration of new transportation and storage contracts, contract amendments, and discounts and facilitate the implementation of negotiated rate agreements for certain of Enbridge Inc.'s Gas Transmission and Midstream business unit's pipelines and storage facilities. Acts as a liaison between the business community and MIS with respect to the Contracting module of the gas management system. Ensures that new transportation and storage contracts, contract amendments, and discounts are processed in accordance with FERC, SOX and NAESB compliance procedures and controls. Designs, tests, and implements changes to the gas management system contract administration-related programming code. Coordinates regulatory and tariff filings associated with the contract administration process. Performs research, analysis, and coordination of complex customer transactions.</p>
<p>Supervisor, Gas Control</p>	<p>As a supervisor, this role is responsible for: overseeing the development and/or implementation of technical solutions for a specific area; ensuring efficient coordination of technical and administrative resources; and ensuring coordination with other internal and/or external stakeholders. As a deep specialist, this role develops recommendations that provide the basis for making critical business decisions. As a supervisor, communication is focused on: coaching/mentoring/motivating; ensuring organizational objectives are translated into the group's activities; and ensuring integration with the work of other stakeholders. As a specialist, the challenge is to convey highly technical messages in a way other stakeholders can understand and operationalize. Oversee the day-to-day activities of a significant operational group. As a leader, this role is responsible for the successful day-to-day delivery of related services to a large area of the organization. As a specialist, the organization relies on the position's expertise that may result in the expenditure of significant resources or changing standard practices. Related technical diploma and a minimum of ten plus years direct experience in Control Centre operations, or equivalent mix of education and experience. As a leader, progression to a higher level typically requires being assigned to lead a group with a significantly larger scope of impact on the organization. As a specialist, progression to a higher level requires recognition of a highly unique depth of expertise across the industry.</p>

FERC Job Titles & Descriptions

(Updated 10/01/2024)

<p>Supervisor, Gas Control</p>	<p>Gas Control Supervisor provides strong leadership and guidance to a team of Gas Controllers supporting UST Gas Transmission & Midstream (GTM) assets and will ensure alignment to operational goals and business objectives. The Supervisor is accountable for the safe, reliable, efficient, and environmentally responsible operations of assets in compliance with all regulatory requirements, corporate policies, related process and procedures, and management system programs through effective Control Room Management (CRM). Maintain timely communication with key stakeholders on relevant business and operational impacts. Manage ongoing Gas Control operations including: Linepack and capacity management activities are consistent and effective. Customer impacts are minimized during planned and unplanned outages. Coordinate Expansion Projects to ensure project is on time and Management of Change (MOC) documentation is complete. Manage Gas Controller schedule per the Fatigue Management policy within Control Room Management (CRM). On Call participation via rotation with Specialist(s) and Advisor(s) as warranted. Confirm Shift Log content daily. Ensure the controller team is capable to perform the tasks assigned by utilizing the Operator Qualification Program (OQ). This includes administering all applicable OQ asset related content. Ensure that all employees have a clear understanding of their roles and assigned work, including clearly defined expectations and accountabilities through daily communications to the controller staff and the management team. Maintain visibility and accessibility with subordinates, internal clients, external customers through regular (quarterly) in-person interaction and other methods of communication to enhance employee engagement and ensure department is meeting client/customer expectations.</p>
<p>Supervisor, Gas Nominations and Scheduling</p>	<p>Responsible for the management of aggregate capacity and customer usage on the pipeline system. Lead the daily scheduling of the pipe and coordination between customer usage and operational availability of capacity. Posts critical capacity notices and monitors informational postings to assure accuracy of the information. Manages system outages, both planned and unplanned, coordinating restrictions with applicable customers and posting relevant information so that compliant customer communication is assured. Troubleshoots customer operational problems/issues and has responsibility to assure that customer receives timely resolution to all discrepancies involving pipeline services. Coordinate group activities related to project/regulatory/financial support: annual filings, special projects and initiatives, and tariff compliance as directed by the Manager of Capacity Scheduling. Coordinate all training for new hires into the group.</p>
<p>Supervisor, Storage Optimization</p>	<p>Manages all physical and contractual aspects of Enbridge's Gas Transmission & Midstream storage facilities. Assesses risks and issues related to storage assets to provide solutions to minimize impact to customers.</p>

FERC Job Titles & Descriptions

(Updated 10/01/2024)

Systems Controller I	Continuous monitoring and control of natural gas and natural gas liquids through the gathering, intrastate, and natural gas liquid pipeline systems. Ensure each pipeline is operated safely and efficiently. Position encompasses a wide range of responsibilities including customer service, reporting of abnormal operating conditions, responding to alarms per company guidelines, emergency response, and event documentation and reporting.
Systems Controller I	Monitor the Control Center to ensure the safe and efficient operations of the Enbridge pipeline systems. Make decisions related to operational changes or maintenance activities impacting the pipelines and ensure communication of such to the Controllers. Provide technical expertise and solutions to specific issues that arise during the shift. Ensure Enbridge is compliant with company policies and government regulations required by PHMSA based on Control Room Management.
Systems Controller II	Responsible for the continuous monitoring and control of products through the Enbridge regulated pipeline systems. Able to work independently to monitor and adjust system pressures, flow rates and compression requirements. Ensure pipelines are operated in a safe and efficient manner, and in accordance with the FERC, DOT, Control Room Management Plan (CRM), and Company policy and procedures. Position encompasses a wide range of duties involving 24/7 control center operation, emergency response, customer service, and administrative duties.
Systems Controller II	Continuous monitoring and control of natural gas and natural gas liquids through the gathering, intrastate, and natural gas liquid pipeline systems. Ensure each pipeline is operated safely and efficiently. Position encompasses a wide range of responsibilities including customer service, reporting of abnormal operating conditions, responding to alarms per company guidelines, emergency response, and event documentation and reporting.
Systems Controller III	Responsible for the continuous monitoring and control of product through the Enbridge regulated pipeline systems. Able to work independently to monitor and adjust system pressures, flow rates and compression requirements. Ensure pipelines are operated in a safe and efficient manner, and in accordance with the FERC, DOT, Control Room Management Plan (CRM), and Company policy and procedures. Position encompasses a wide range of duties involving 24/7 control center operation, emergency response, customer service, and administrative duties.
Technical Manager GTM CRM	This position manages the activities centered on ensuring Enbridge's Control Room Management program is compliant with Federal regulations and control center/controller activities are consistent with stated processes and procedures. Provides guidance and oversight into specific training activities through the Training Specialist role. Provides guidance and oversight into specific activities related to SCADA management and applications through the Technical Specialist. Manages the ongoing evaluation and review of all compliance documentation, yearly training on documentation changes and maintains knowledge of changes to Federal regulations requirements for the Control Center.

FERC Job Titles & Descriptions

(Updated 10/01/2024)

Vice President Customer Service	Responsible for managing the capacity services, capacity scheduling, measurement, LINK®, contracting, and gas control functions for Enbridge’s Texas Eastern Transmission, Algonquin Gas Transmission, Maritimes and Northeast, East Tennessee, Sabal Trail, Southeast Supply Header, Enbridge Offshore, Vector, Valley Crossing, and Big Sandy pipeline systems.
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